

RETURN POLICY

FRESHNESS RETURN POLICY

- Approved requests will reimburse distributors at 55% of the pre-tax, landed price for each item including any discounts at the time of purchase.
- Product must be out of date and within 120 days of its expiration date when submitted.
- A request may be submitted every 45 days or when 30 ce's have been accumulated (whichever comes first).
- Upon request, photographic evidence and in-person inspection may be required.
- Distributor destroys product. Proof of destruction is only required upon request.
- Refer to Bell's Freshness Return Policy for complete details.

PRODUCT RETURNS

- **Problematic product/un-sellable beer**
 - See "Kegs Returned for Credit" page in this Distributor Resource Guide
- **Recovered product**
 - Full credit, additional freight charges may be refunded when necessary.

EMPTY COOPERAGE RETURNS

- Empty cooperage returns must be separated from kegs that are being returned for credit.
- Timely return of cooperage is necessary to aid in our production efforts.
- Deposit is \$30.00
 - Deposit will be credited back in the form of a credit memo upon the return of empty kegs.
 - Credit memos will be automatically applied to the next invoice.

EMPTY COOPERAGE RETURNS THROUGH SLG

- Empty kegs must be shrink wrapped on a pallet separate from full kegs.
- Satellite Logistics Group will collect empty cooperage and return to Bell's.
- Deposit will be credited back in the form of a credit memo upon the return of empty kegs.

EMPTY COOPERAGE RETURNS DIRECTLY FROM DISTRIBUTOR

- Empty kegs must be shrink wrapped on a pallet separate from full kegs.
- Email your Brewery Representative listing the number of kegs, categorized by size and style (e.g. 20 Sankey1/4's, 80 Sankey1/2's), as well as an approximate delivery date.